

# WALGA Forum: Multicultural Communities



**Date:** Monday, 21 October 2019  
**Time:** 9.45am – 3:10pm (Registration from 9:15am)  
**Venue:** WALGA Boardroom, ONE70, Lvl1, 170 Railway Parade, West Leederville

## PROGRAM

**From 9:15am**      **Registration**

### SUPPORTING MULTICULTURAL COMMUNITIES SESSION

- 9:45am**      **Welcome and Introduction**  
*Joanne Burges, Executive Manager People and Place, WALGA*
- 9:55am**      **A Tale of Two Cities: Grappling with Rapid Urbanisation or Population Decline**  
*Aleem Ali, CEO, Welcoming Cities*
- 10:25am**      **Leveraging Partnerships and Funding Opportunities to support a diverse community**  
*Chris Brereton, Manager Community Services, City of Stirling*
- 10:45am**      **A Snapshot of Multicultural Katanning**  
*Ziagul Sultani, Community and Youth Development Officer, and Denise Gallanagh-Wood, Community Development and Projects Coordinator, Shire of Katanning*
- 11:05am**      **Place Planning in Multicultural Communities**  
*Lorna Secrett, Place Specialist, Place Management, City of Wanneroo*
- 11:25am**      **Morning Tea**
- 11:45am**      **Cities and Settlement Initiative**  
*Annabel Brown, Program Director, Centre for Policy Development*
- 12:15pm**      **Developing Locally Led Migration Strategies**  
*Shyla Vohra, Migration Director, Regional Australia Institute*
- 12:45pm**      **The Goldfields Region and our Designated Area Migration Agreement**  
*Rowena Olsen, Goldfields Regional Manager, The Chamber of Minerals and Energy WA*
- 1:05pm**      **Lunch**

### MAINSTREAMING MIGRATION AND MULTICULTURALISM SESSION

- 1:40pm**      **Facilitated Panel and Workshop**
- Facilitator:**      *Sarah Janali, Manager Community and Culture, City of Canning*
- Panellists:**      *Aleem Ali, CEO, Welcoming Cities*  
*Shyla Vohra, Migration Director, Regional Australia Institute*  
*Boris Wong, Business Development Officer, City of Canning*  
*Ashleigh Brand, Project Leader, Kaleidoscope Initiative, City of Stirling*  
*Denise Gallanagh-Wood, Community Development and Projects Coordinator, Shire of Katanning*  
*Gail Bowman, Executive Manager Strategy & Civic Support, City of Cockburn*
- 3:10pm**      **Close of Event**



### SUPPORTING MULTICULTURAL COMMUNITIES SESSION

**Joanne Burges, Executive Manager People and Place, WALGA** will discuss WALGA's People and Place team and the role of WALGA in advocacy, representation and policy development in support of our Local Government members and the sector generally.

**Aleem Ali, CEO of Welcoming Cities** will discuss the two disparate narratives of population distribution and economic participation in Australia: either rapid urbanisation and growth, or population stagnation and economic decline. The Welcoming Cities initiative was established in late 2015 by Welcoming Australia and the Scanlon Foundation to support Local Governments to address these challenges. Aleem will outline the development of the initiative, some of the success stories and how Local Government can advance the work of welcoming and inclusion.

**Chris Brereton, Manager Community Services, City of Stirling** will share the City's knowledge on the opportunities available to Local Governments to support multicultural communities through leveraging partnerships with the settlement sector, funding opportunities and other resources. Drawing on a wealth of experience in developing innovative programs including the Kaleidoscope Initiative, the Mirrabooka Multicultural Centre and Welcome Hub funded through the Commonwealth Settlement Engagement and Transition Support Program, Multicultural Framework, Stirling Multicultural Advisory Network, and Translating and Interpreting Services.

**Ziagul Sultani, Community and Youth Development Officer, and Denise Gallanagh-Wood, Community Development and Projects Coordinator, Shire of Katanning** will provide a snapshot of multicultural Katanning and the Shire of Katanning's past and present actions to support the diverse local community. Ziagul and Denise will provide insights into what is working, the current challenges and future considerations from their perspective as Community Development practitioners.

**Lorna Secrett, Place Specialist, Place Management, City of Wanneroo** will discuss the place-led approach to working with a range of cultural and community groups to respond to and address local priorities in the suburbs of Girrawheen and Koondoola, which are characterised by a diverse multicultural community with unique needs, and how these initiatives have since become an important part of the City's place management journey.

**Annabel Brown, Program Director, Centre for Policy Development**, will discuss CPD's Cities and Settlement Initiative, an ongoing multiyear Initiative aiming to improve the economic participation of refugees in Australia. The Initiative is founded on the belief that Local Government plays a central role in boosting refugee economic and social participation and offers an important perspective in the national policy discussion. She will focus on two aspects of the Initiative's work: the place-based 'Community Deals' model, which offers a coordinated approach to local delivery of key government services by local consortiums informed by holistic case management and strategic employer engagement; and the findings of research on refugee entrepreneurship, engaging employers and English language support.



**Shyla Vohra, Migration Director, Regional Australia Institute**, will discuss how the Regional Australia Institute utilises learnings from its research to help regional communities better understand how to build a locally led migration strategy, as well as the national footprint and how to overcome barriers and challenges. She will also discuss RAI's migration toolkit, Steps to Settlement Success, launched in July 2019.

**Rowena Olsen, Goldfields Regional Manager, The Chamber of Minerals and Energy WA** will discuss Western Australia's first Designated Area Migration Agreement. With over 1000 jobs available in the Goldfields region and rapidly running out of people to fill them, driving regional collaboration was one of the only ways to make an impact and help ease a regional labour shortage. With that in mind, the City of Kalgoorlie-Boulder along with the Shires of Coolgardie, Leonora and Menzies and founding partners the Chamber of Minerals & Energy WA, Kalgoorlie-Boulder Chamber of Commerce and Industry and Regional Development Australia Goldfields-Esperance brought to fruition Western Australia's first Designated Area Migration Agreement.

## FACILITATED WORKSHOP AND PANEL OVERVIEW

This facilitated workshop and panel will explore what diversity means for Local Government in 2019. Acknowledging that multiculturalism and migration are now mainstream in Australia, Local Governments need to explore how to incorporate the needs of our diverse community within all aspects of Local Government planning, processes and service delivery.

Join Sarah and our panellists to explore the following questions:

- What does good customer service look like in a culturally diverse community?
- How do we address language and cultural barriers to ensure that our messages are received and understood?
- What role does a diverse workforce play in responding to the needs of our diverse community?
- How can we build whole of organisation buy in and commitment to ensure that diversity is everyone's business?
- Just because people don't access services doesn't necessarily mean they don't need them or wouldn't benefit. How do we ensure that we understand the needs and aspirations of those who don't access our services?
- How do we leverage the social capital and networks that exists within migrant diasporas to build welcoming and thriving communities.