

## Creating Accessible and Inclusive Communities: How we can Work Better Together

### Workshop: How do we work more collaboratively in access and inclusion in Western Australia?

Issue	Challenges	Solutions	Stakeholders
<b>Regular networking for different sectors (State Government, Local Government and Not for Profit) in a group setting</b>	<ul style="list-style-type: none"> <li>• Communication</li> <li>• Different agencies and Government working on the same thing but not together</li> <li>• Regional areas</li> <li>• Time, commitment, resources.</li> </ul>	<ul style="list-style-type: none"> <li>• Process design for dissemination of information through the sector</li> <li>• Continued support from NDS (sub-committee) and WALGA with quarterly meetings</li> <li>• Annual meeting or conference and all working groups included</li> <li>• Regional broken up into areas, hosting formal meetings with local government to support the meetings.</li> </ul>	<ul style="list-style-type: none"> <li>• Federal, State and Local Government</li> <li>• Department of Communities</li> <li>• NDIS</li> <li>• Disability organisations</li> <li>• Clients / Customers</li> <li>• Local Community Members</li> <li>• Local Businesses</li> <li>• Funders</li> </ul>
<b>Collective Resources and Funding</b>	<ul style="list-style-type: none"> <li>• No / little state funding</li> <li>• Lack of information / clarity</li> <li>• Too specific funding (eg: Buildings)</li> <li>• Throwing money at non-sustainable programs</li> <li>• Specific funding for Local Governments</li> </ul>	<ul style="list-style-type: none"> <li>• Decision making bodies need a lived experience member on their board</li> <li>• Specific funding for Local Governments</li> <li>• Developer contributions to include a percentage for inclusion projects</li> <li>• State funding matching local government contribution (pool)</li> </ul>	<ul style="list-style-type: none"> <li>• Local Government</li> <li>• People with a disability</li> <li>• State Government</li> <li>• Funding bodies</li> </ul>

		<ul style="list-style-type: none"> <li>• Funding to align with local /community needs and not federal / political wants (eg: employment but local is swimming pools)</li> </ul>	
<b>Metropolitan and Regional working together</b>	<ul style="list-style-type: none"> <li>• Geographic distance</li> <li>• Communication</li> <li>• Lack of resources</li> <li>• Lack of understanding of regional issues</li> <li>• What works in metro may not work in regional</li> </ul>	<ul style="list-style-type: none"> <li>• Embracing Technology (skype)</li> <li>• Sharing Resources</li> <li>• Regional hosting</li> <li>• Reaching out to engage regional (e.g.: survey how can they be better engaged in WAA&amp;IN)</li> <li>• Can State Government be involved in WAA&amp;IN? If so use regional offices to help get involved (e.g.: carpooling, teleconferencing)</li> <li>• Mentoring or 'sister city' program or approach</li> <li>• Centralised platform to access success stories, templates etc. (WALGA?)</li> <li>• Use the WALGA zone process to communicate in regional areas</li> <li>• More resources for regional areas from Department of Communities</li> </ul>	<ul style="list-style-type: none"> <li>• State Government Regional offices</li> <li>• Local Governments</li> <li>• NGOs</li> <li>• WALGA</li> <li>• Department of Communities</li> <li>• WAA&amp;IN</li> <li>• Community</li> </ul>

<b>Developing a database across the State</b>	<ul style="list-style-type: none"> <li>• Who will manage it?</li> <li>• Search functions – broad aspects</li> <li>• Too many to be printed in a brochure at a state level</li> <li>• Updating the services / details</li> </ul>	<ul style="list-style-type: none"> <li>• Having a central number for people who don't have access to internet</li> <li>• Prompt service providers to update details themselves (use automatic emails to update)</li> <li>• Working Group (NFP, State, Local)</li> <li>• Categorisation by LG areas</li> <li>• Use a Wikipedia type format – moderated</li> <li>• Or a self-feeding approach (e.g.: Bookings.com)</li> <li>• Consider if someone could run and be funded for it (e.g.: PWDWA)</li> </ul>	<ul style="list-style-type: none"> <li>• Local Government</li> <li>• Not for Profit</li> <li>• State Government – Central Point – coordinator</li> </ul>
<b>Setting up regular workshopping</b>	<ul style="list-style-type: none"> <li>• Who would run and fund them?</li> <li>• Where would topic ideas come from?</li> <li>• Annual event, networking committee /conference including all sectors</li> <li>• Would want outcomes from each one</li> <li>• How do you stay connected and communicate</li> </ul>	<ul style="list-style-type: none"> <li>• Quarterly workshops</li> <li>• Reps from State, Local (including regional) NGOs, NFPS form a managing committee to organise</li> <li>• Rotate locations and connect similar initiatives</li> <li>• Whoever proposes the topic and needs / wants info can run it</li> <li>• Sponsorship / Funding for an annual event</li> </ul>	<ul style="list-style-type: none"> <li>• List of stakeholders / directory</li> <li>• State, Local Government</li> <li>• NFP</li> <li>• Sister opportunities metro and regional</li> </ul>

	<ul style="list-style-type: none"> <li>• Responsive quick cross connection</li> <li>• Can be boring and repetitive, would want to keep it fresh</li> <li>• Coordinated projects</li> </ul>	<ul style="list-style-type: none"> <li>• Technology for regional areas</li> <li>• Consider using LG professional, the same way they run big workshops like Age Friendly</li> <li>• Collaboration and bringing all together, a good example recently was UWA Migration Conference</li> </ul>	
<b>Develop a communication platform for everyone to share and problems solve</b>	<ul style="list-style-type: none"> <li>• Need something searchable</li> <li>• Better than Facebook</li> <li>• Not spammed with info</li> <li>• Administrator / moderator</li> <li>• Different tools for different topics /issues</li> <li>• Reminder re: your listing needs updating.</li> <li>• Security issues</li> </ul>	<ul style="list-style-type: none"> <li>• Slack – open platform</li> <li>• Dropin communications (used by WAA&amp;IN)</li> <li>• Community Directory for community</li> <li>• Clear key words, themes</li> <li>• Consider the option for someone to get funding to manage (as they have something to gain from it to) for example: Inclusion WA</li> </ul>	<ul style="list-style-type: none"> <li>• Community</li> <li>• Local Government</li> <li>• State Government</li> </ul>
<b>Developing a shared implementation plan</b>	<ul style="list-style-type: none"> <li>• Ownership and accountability</li> <li>• Resources</li> <li>• Different priorities – match actions</li> <li>• Need buy in</li> <li>• Inability to communicate effectively</li> </ul>	<ul style="list-style-type: none"> <li>• Legislation for compliance</li> <li>• Centralised information platform</li> <li>• Simplicity in language and use of pictures or simple language</li> <li>• Report measurements and outcomes</li> </ul>	<ul style="list-style-type: none"> <li>• Community / users / clients</li> <li>• Local Government</li> <li>• State Government</li> <li>• Federal Government</li> <li>• Service providers</li> <li>• Investors</li> </ul>

	<ul style="list-style-type: none"> <li>• Lack of active listening</li> <li>• Too many assumptions made that everyone has the same standard of literacy</li> <li>• Different risks for different agencies</li> </ul>	<ul style="list-style-type: none"> <li>• Do one really well rather than several</li> <li>• Break down for key phases of implementation</li> <li>• Identifying key stakeholders</li> <li>• Building real connections with other people involved so people buy in</li> <li>• Keep staff properly informed</li> <li>• Communicate in the right language and the right medium</li> <li>• Different resources from different agencies</li> <li>• What must/should/like to know</li> <li>• Key messages</li> </ul>	<ul style="list-style-type: none"> <li>• Need champion to drive it with commitment and sustainability</li> </ul>
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