	Beam	Flamingo	Fuutr	Genaro	Geniux Go	Jump	Lime	Neon	Neuron
Safety									
Strategies to educate									
users in the applicable									
laws and safe operation									
of the device									
Strategies to distribute									
helmets and promote									
helmet use by riders									
Compliance									
Strategies to ensure									
scooters are properly									
parked when not in use									
and do not block rights									
of way or create									
tripping hazards, e.g. a									
lock-to design.									
User penalties in place									
for non-compliance with									
parking requirements									
and laws governing									
scooters including									
option of suspension of									
repeat offenders									
Rebalancing									
Commitment and									
demonstrated ability to									
rebalance scooters to									
ensure wide availability									
and avoid over supply at									
hot spots									
Public education									

Public comment facility					
Approach to ensure that					
members of the public,					
including those non-					
customers of the					
service, have a					
mechanism to provide					
feedback to the					
operator.					
Experience and history					
Operators experience in					
operating and					
maintaining shared					
mobility systems and					
the history of their					
users compliance with					
regulations and terms of					
the scooter share					
permit.					
Environmental					
sustainability					
Extent to which the					
proposed operations					
and methods of disposal					
demonstrate a					
commitment to					
environmental					
sustainability					
Reliability					
Demonstrate					
understanding of the					
operational needs and					
resource requirements					

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necessary to ensure						
service reliability.						
Insurance						
Evidence of adequate						
injury insurance for						
both the rider and any						
third party injured by						
the rider						
Accountability						
Mechanism for						
temporal linking a rider						
to a device or easily						
read identification of						
the device by a person						
or CCTV						
Device fit for purpose						
The device has a robust						
build quality, has a						
stand, dual braking						
system and (if to be						
used at night) lights						
front and rear.						
Data sharing						
Extent to which non-						
identifying travel						
information will be						
shared.						

## **Rating Definitions**

- S STRONG ratings will be given to responses that include detailed, unique or innovative approaches demonstrating the highest level of commitment and ability to solving known challenges and concerns, and substantially exceed the minimum requirements. These proposed approaches are considered as highly likely to achieve the stated standard
- F FAIR ratings will be given to responses that include basic or typical solutions, demonstrating a moderate level of commitment and ability to solve known challenges and concerns and meeting or somewhat exceeding the minimum requirements. These proposed approaches are considered as moderately likely to achieve the stated standard.
- P POOR ratings will be given to responses that meet the bare minimum requirements established in the terms and conditions for holding a permit, demonstrating a low level of commitment and ability to solve known challenges and concerns. These proposed approaches are considered as unlikely to achieve the stated standard.